### **PPG Meeting**

### **Stifford Clays Health Centre**

## 4<sup>th</sup> September 23.

**Present:** Kevin Brice (Chair) Elizabeth Sayer, Jeff Sayer, Suzanne Sleeman, Mike Bilton, Mark Hooper, Renae Laybourn. Tina Tripp, Viv Crouch.

Apologies: Berry Kipping.

#### Minutes from last meeting

Dr Rosseau has agreed to provide a presentation on Women's heath, blood pressure or hypertension for SCMP patients. Date still to be agreed

The Minutes from July 23 meeting were agreed.

### **Practice update - Practice Manager's report**

It was Suzanne's first day back from holiday so not fully up to speed.

Covid and Flu vaccines will be starting very soon. COVID vaccine notice was given very late. Suzanne asked for volunteers to help with the vaccines (date and whom)

COVID is spreading at the moment. Patients with coughs or respiratory health issues are asked to wear a mask. Masks are available for patients.

The Practice has agreed to let Healthwatch use the front room to hold meetings.

Flu vaccines will start to be administered on the 30th of September 23. Suzanne has asked for volunteers to help. Elizabeth and Viv offered their support.

#### DO NOT ATTEND APPOINTMENTS

Suzanne has now prepared a warning letter to go to patients that have been aggressive to staff or consistently do not turn up for appointments.

#### **Staffing**

NHS England are asking for////pathways to be followed. The new GP will be starting this week. Sadly Dr Mohile is retiring 30<sup>th</sup> September 23.

Photos and names of staff are being put up on the notice board soon.

# **Chairs Report**

TV monitors are still not working. It was agreed that Viv would contact Luke. Kevin has tried to contact SS without any joy.

Action: Viv

If the monitor is not up and working soon will look at other companies. This could mean looking at what other surgeries use.

## Viv's Report

The knitting group have been busy. Viv showed us some items for Christmas.

The Hub at Headon Hall is holding an Alzheimer's event 21<sup>st</sup> September 23. The event is to raise awareness and support for people with Alzheimer's Disease. So please encourage people to attend. There will be free items from the knitting group for people at this event.

There will be raffle prizes.

Tina told us that Sainsburys have a box for old pairs of glasses. These glasses help people who cannot afford to buy glasses.

Suzanne thanked Viv's husband who put up a table for staff to sit at. This is great, just to take a break or a space to go if things are not going so well.

## Micheal's Report

Bingo is taking place Wednesday.

Thursday - Alzheimer's group.

Christmas Bazaar is taking place 15<sup>th</sup> Dec 23.

#### **IMC**

There should be news in Oct 23 on the integrated medical centres. The plans are going to HOSC in Nov 23. We are not going to get what was promised 7 years ago, due to cost.

NHS England seem to develop plans without ensuring the money is there. However, building costs have gone up a lot after COVID. Orsett hospital will remain open. But is in a poor state of repair. It would now cost too much money to upgrade the site.

Mark raised a concern about Phlebotomy service. There is 4 weeks wait to gain an appointment. Mark is raising this with the Trust. Staff are also having to ensure appointments do not go over 5mins at a time. This could mean staff have to take time out of their 30 min break.

Liz raised an event at the Council offices 12th September 23. Integrated Care Board 's AGM.

#### **Next meeting:**

Monday 2<sup>nd</sup> Oct 23

Time: 12 Noon.